

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	184	550	-67%	▼
	Admits	41	93	-56%	▼
	Discharges	25	409	-94%	▼
	Service Hours	5	3,032	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	184	100.0%

## Consumer Satisfaction Survey

(Based on 135 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Respect		91%	80%	91%
✓ Overall		87%	80%	91%
✓ Access		85%	80%	88%
● Outcome		68%	80%	83%
● Recovery		68%	80%	79%

Satisfied % 
 Goal % 
 0-80% 
 80-100% 
 Goal Met 
 Under Goal

## Client Demographics

Age	#	%	State Avg
18-25	5	3%	16%
26-34	20	11%	23%
35-44	35	19%	20%
45-54	73	40%	24%
55-64	42	23%	14%
65+	9	5%	4%

Gender	#	%	State Avg
Female	117	64%	40%
Male	67	36%	60%

Ethnicity	#	%	State Avg
Non-Hispanic	150	82%	75%
Hisp-Puerto Rican	18	10%	12%
Hispanic-Other	8	4%	6%
Unknown	7	4%	6%
Hispanic-Mexican	1	1%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	94	51%	65%
Black/African American	61	33%	17%
Other	17	9%	14%
Multiple Races	5	3%	1%
Am. Indian/Native Alaskan	3	2%	1%
Asian	2	1%	1%
Unknown	2	1%	3%
Hawaiian/Other Pacific Islander			0%

Unique Clients 
 State Avg 
 > 10% Over State Avg 
 > 10% Under State Avg

## Program Activity

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Unique Clients	184	550	-67% ▼
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## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	2%	54%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	71%
SA Screen Complete	98%	67%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	73%	91%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	17%	50%	45%	-33% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		92	50%	60%	55%	-10%
Employed		11	6%	30%	19%	-24% ▼
Stable Living Situation		103	56%	95%	81%	-39% ▼
Improved/Maintained Axis V GAF Score		18	11%	75%	51%	-64% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	9%	90%	87%	-81% ▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	2%	75%	67%	-73% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													58%
Services													25%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs